



## TextMyGov Announcement

The City of Canton is thrilled to introduce TextMyGov, a convenient and smart text messaging service! This service will enable residents to effortlessly receive important notifications and easily find specific information by texting the City.

The City will officially launch the new text messaging system to the public on **Monday August 18, 2025**. Residents may receive a text message from **91896** from the City initiating the service. Residents have the option to opt-out at any time by texting **STOP**.

If you don't receive the initial message, you can choose to opt-in by texting the keyword "**Canton**" to the number **91896**. After sending the initial keyword, you will be asked to reply "**YES**" to confirm opt-in. Residents may receive notifications for **events, water outage, schedule changes** etc.

Also starting soon, residents will be able to receive on-demand information 24/7 by texting 1-2 keywords to the City's TextMyGov number, **(620) 628-2228**. You'll be able to get quick information about **codes, streets, water, and other City information**.

You will also receive a contact card for the City's two-way texting number. Save this to your phone and text it to find information and report issues. Even though this card is sent from the number 91896, the number you are saving is **620-628-2228**.

The City's use of this technology is an example of our efforts to enhance resident services by implementing 21<sup>st</sup>-century solutions. We're excited about this new way of communicating with residents and look forward to sharing important City notifications. Other governmental entities across the country are utilizing this system with great success. Stay informed, stay ahead.

Sincerely,

*Morgan Morgan, City Clerk*  
*Erin Barnett, Deputy Clerk*